About - 3i Infotech is a global IT company headquartered in Mumbai, India was founded in 1993. With over 4000 employees in 30 offices across 15 countries, 3i Infotech provides a wide range of IT services, including Cloud service, data analytics, testing, AI ML application, application development and maintenance (ADM), e-governance, business intelligence (BI), and infrastructure management.

3i Infotech's services are perfectly complemented by its business-specific product solutions, which cater to the banking, financial services, and insurance (BFSI) industries. The company is ISO certified for its quality management, data center operations, and IT services management processes.

3i Infotech is committed to helping its customers transform their businesses through digital solutions. The company's portfolio of services and solutions includes:

Enterprise Services provides a wide range of enterprise services, including BPO, ADM, BI, and infrastructure management. These services can help businesses improve their efficiency, productivity, and customer service.

Digital AMS service helps businesses transform their customer engagement and service delivery. The service includes a suite of tools and solutions that can help businesses automate customer interactions, improve customer satisfaction, and reduce costs.

Digital IMS service helps businesses improve their IT infrastructure and operations. The service includes a suite of tools and solutions that can help businesses automate IT processes, improve IT security, and reduce IT costs.

Oracle Cloud Services team helps businesses migrate to the Oracle Cloud, adopt Oracle Cloud services, and get the most out of the Oracle Cloud platform.

Digital Business Services team helps businesses transform their business models and processes through digital technologies, the team has expertise in a wide range of digital technologies, including cloud computing, big data, artificial intelligence, and machine learning.

Cloud First is a 3i-infotech’s cloud-first, believes that the cloud is the future of IT, and it is committed to helping its customers adopt the cloud. 3i Infotech has a proven track record of helping businesses migrate to the cloud and adopt cloud services.

Digital BPS service helps businesses transform their back-office operations through digital technologies. The service includes a suite of tools and solutions that can help businesses automate back-office processes, improve back-office efficiency, and reduce back-office costs.

Digital Collection service helps businesses improve their collection processes through digital technologies, the service includes a suite of tools and solutions that can help businesses automate collection processes, improve collection efficiency, and reduce collection costs.

FutureTech company is constantly looking to the future and the FutureTech company is investing in new technologies such as 5G, artificial intelligence, and machine learning. 3i Infotech believes that these technologies will have a major impact on the way businesses operate, and it is committed to helping its customers adopt these technologies.

Digital BPS services are digitally-integrated BPO services for CLM, Sales, Collections, Tech Helpdesks, and Back Office Automation comprise efficient processes and tools that are best suited for global businesses looking for BPO services in India.

About the Leadership Team

The leadership team at 3i Infotech is composed of experienced professionals with a proven track record of success in the IT industry. The team is led by Thompson P. Gnanam, who is the company's Managing Director and Global CEO. Mr. Thompson P. Gnanam has over 25 years of experience in the IT industry, and he has held senior leadership positions at companies such as Infosys and Wipro.

The other members of the leadership team include:

Harish Shenoy is the Chief Performance Officer of 3i Infotech Company.

Sanjay Rawa is the Chief Financial Officer of 3i Infotech Company.

Rangapriya Goutham is the Chief Marketing Officer of 3i Infotech Company.

Varika Rastogi is the Company Secretary & Legal Head of 3i Infotech Company.

Sax Krishna is the Chief Operating Officer – Digital & NextGen Business of 3i Infotech Company.

Mohan TS is the Chief Human Resource Officer of 3i Infotech Company.

Nilesh Gupta is the Chief Cloud Officer of 3i Infotech Company.

Sushant Purushan is the Chief Revenue Officer (IBR) of 3i Infotech Company.

Sudeep Nadkarni is the Chief Revenue Officer (GBR) of 3i Infotech Company.

Dr.Kalyan Krishnamoorthy is the Chief Business Excellence Officer of 3i Infotech Company.

The leadership team at 3i Infotech is committed to helping the company achieve its vision of becoming a leading global IT company. The team is focused on providing customers with innovative IT solutions that can help them improve their business performance.

Digital BPS Inbound services areOmni-channel-led Customer Experience/Tech Support (NLP Chat, Flow-Based Chat, AI/ML-based Speech to text and Text to speech Data Analytics, AI/ML based Agent Assist, AI/ML based Productivity Enhancement Platform, AI/ML Based WFM Tools, Data Intelligence Tower, Customer Journey Mapping & Channel Optimization.).

Digital BPS Outbound services are Omni-channel-led Sales/Outbound Operations (Virtual Agent, NLP Chat, Flow-Based Chat, AI/ML-based Speech to text and Text to speech Data Analytics, AI/ML-based Agent Assist, AI/ML-based Productivity Enhancement Platform, AI studio for BPS, Digital Command Centre and Integrated Field Support.).

Digital BPS Collections areDigital Debt Recovery Management with Field Pick-ups(Campaign Automation, Alternate Data Sourcing, Risk & Liability Analytics,.AI/ML-based Speech to text and Text to speech Data Analytics, AI/ML-based Agent Assist, AI/ML-based Productivity Enhancement Platform, AI studio for BPS operations, Digital Command Centre, and Integrated Field Support.).

PRODUCTS of 3i Infotech

The products offered by 3i infotech are NuRe Edge, NuRe 3i, NuRe 3i+, NuRe Desk, NuRe Velocity, NuRe Campus, NuRe Cybersecurity Operations and AAA (EnGRC and NuRe Campus).